

The most successful large enterprise businesses all over the world have recognized the values and importance of IT roles within their business operations. These businesses have invested a millions of dollars and man-power to successfully install, implement and manage their IT operations to get advantages over their competitors. Unfortunately, for many Small-Office-Home-Office (SOHO) and Small-to-Medium sized (SMB) business, the cost of implementing such systems was prohibitive, difficult, and expensive - until now!

MEGACOM offers our business clients a convenient and powerful remote monitoring and management of your desktop/server systems without costly up-front investment on a subscription based managed services. We also provide proactive remote resolutions and alerts for those systems that are managed via **MEGACOM RemoteCarePro Managed Services™ (MRMS)** at affordable and predictable prices.

Our managed solutions will offer your business with following benefits:

- Desktops/Servers Preventive RemoteCarePro Maintenance:
  - 24x7 around the clock remote monitoring and proactive remote issue resolution
  - Anti-Virus/Anti-Spyware definition and infection scans and remediation
  - Automated Microsoft Security Patch checkup and deployment
  - Free hard disk volume space detection and S.M.A.R.T (Self-Monitoring, Analysis, and Reporting Technology) monitoring for hard disk pre-failure conditions
  - Temporary files and Internet debris removal for better performance
  - Asset & Inventory Reporting via email, and other system management including,
  - Rapid remote problem resolutions and help desk support by MEGACOM's senior level certified professionals/engineers during regular business hour (Monday-Friday, 8:30 am-5:30 pm, PST excluding Holidays). If the problems can't be fixed or resolved remotely (due to a hardware failure, no Internet access, etc.), the managed service clients are offered a discounted service rates for both bench/on-site service.

MEGACOM RemoteCarePro Managed Services Subscription Rates

Managed System Type	6 Month Subscription	Annual Subscription
Desktop/Laptop Care	\$240.00 (\$40.00/month)	\$420.00 (\$35.00/month)
Server Care	\$750.00 (\$125.00/month)	\$1,200.00 (\$100.00/month)

For as low as \$35.00 per month/per system, we can help you start managing your business systems and IT operations. Please call our managed service specialist at (213) 637-8600, Option #2 for more information and start being productive with your business and IT operations.